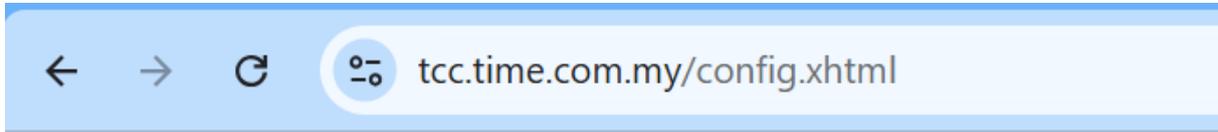


## **Guide to Login TIME Web phone.**

1. For first time user need to reset password. Open Web browser, type <https://tcc.time.com.my/config.xhtml>. Click on forgotten username or password.



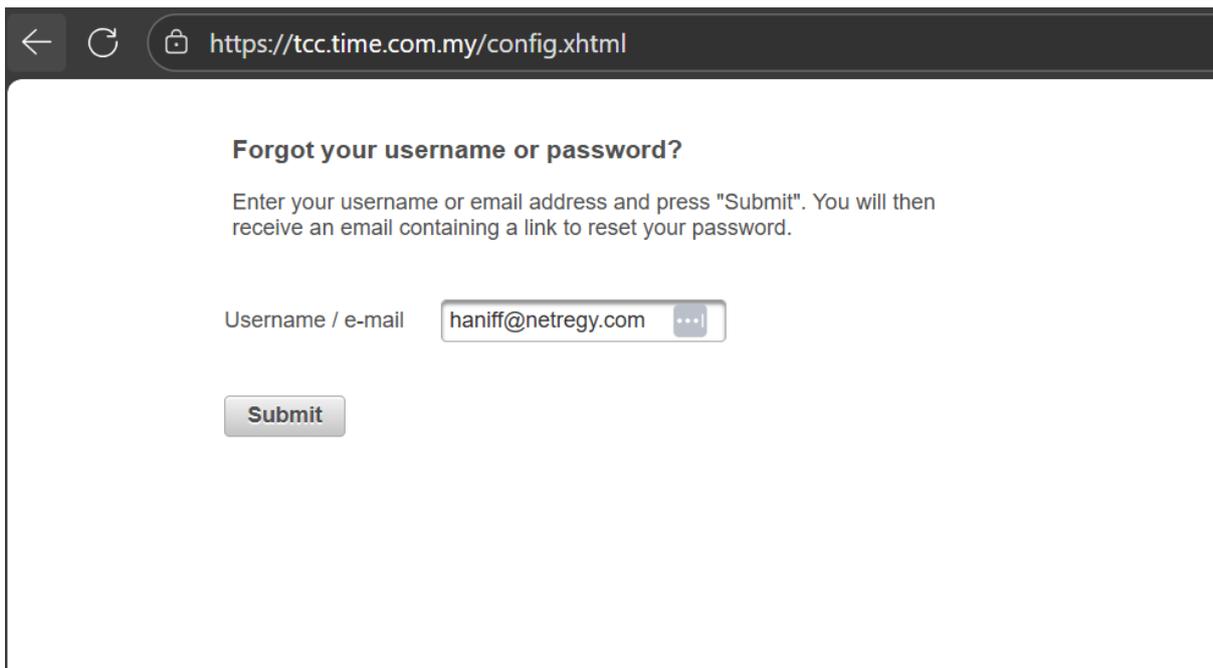
Username:

Password:

[Forgotten username or password?](#)



2. Enter email address and click submit. (refer image below)

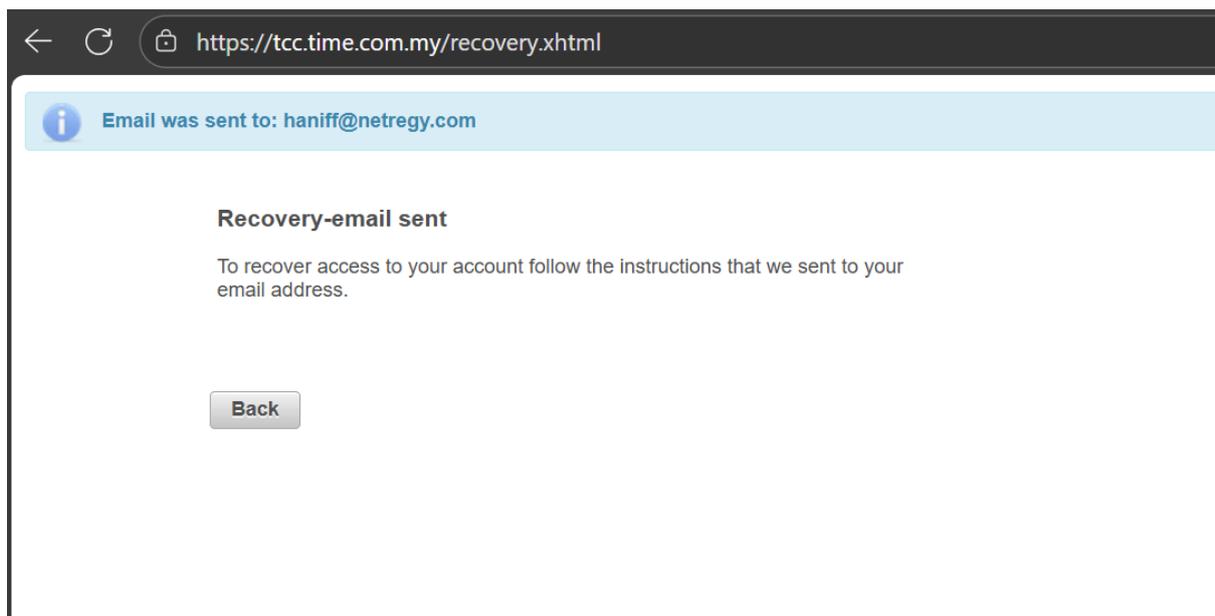
A screenshot of a web browser showing the 'Forgot your username or password?' page. The browser's address bar shows the URL 'https://tcc.time.com.my/config.xhtml'. The page content includes a heading, instructions, a text input field for the username or email address, and a submit button. The email address 'haniff@netregy.com' is entered in the input field.

**Forgot your username or password?**

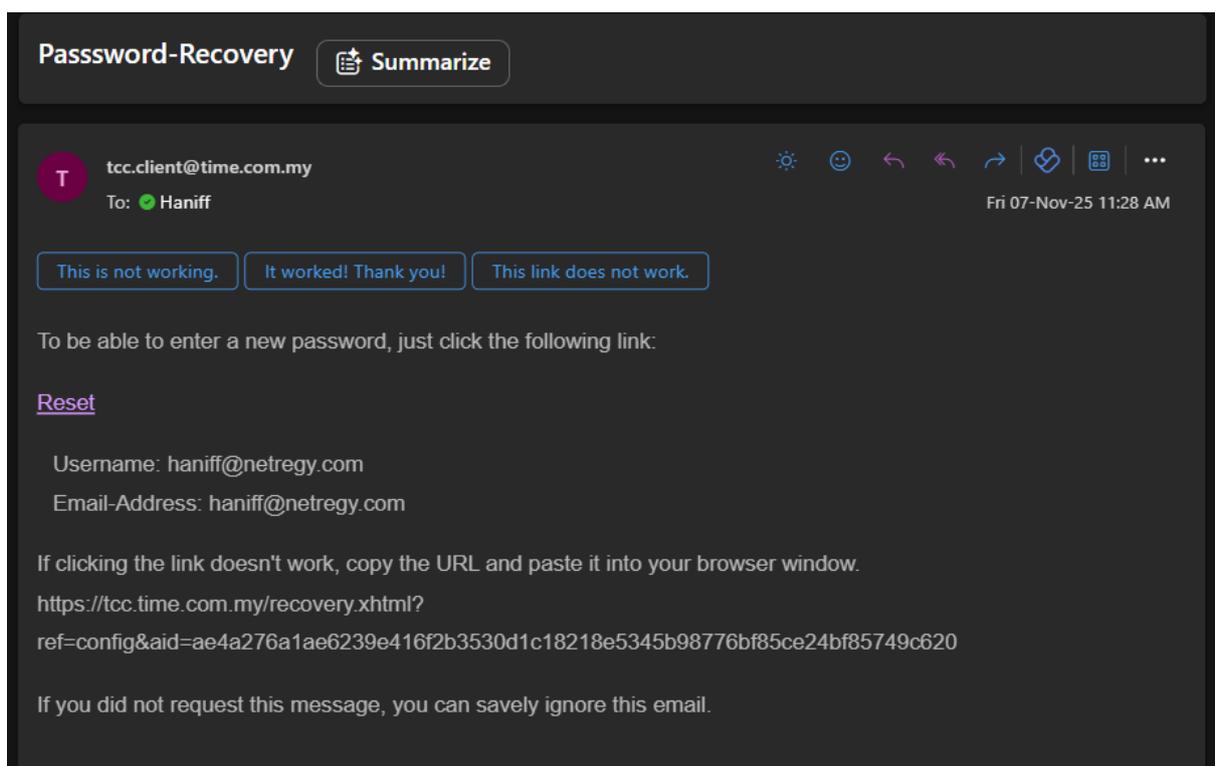
Enter your username or email address and press "Submit". You will then receive an email containing a link to reset your password.

Username / e-mail

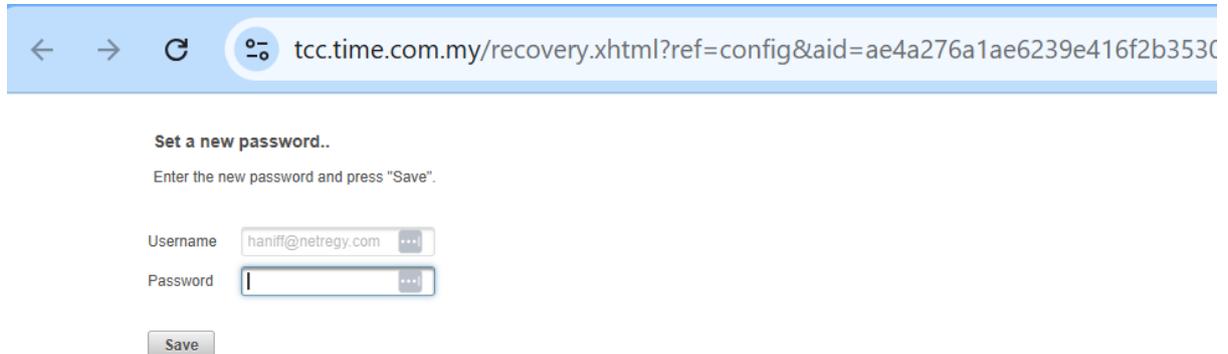
3. A recovery-email will send via email. (refer image below)



4. Open email and find email from [tcc.client@time.com.my](mailto:tcc.client@time.com.my). Click on Reset and you will redirect to a web browser. (refer image below)



5. Set new password as per requirements below.
  - The minimal password length is 4 and it needs to contain at least one digit, one lower- and one uppercase character but no special characters
  - Click Save.



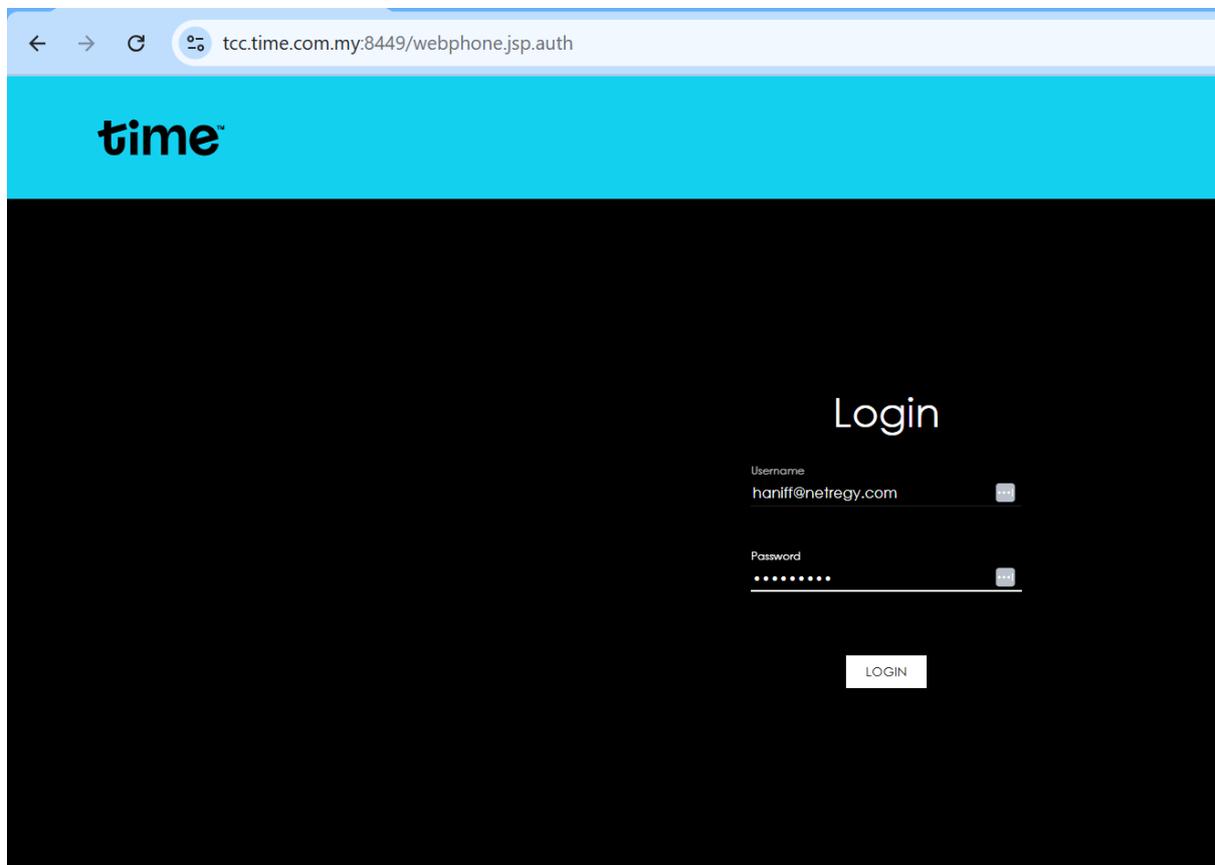
Set a new password..

Enter the new password and press "Save".

Username

Password

6. Open new link here <https://tcc.time.com.my:8449/webphone.jsp.auth>. Login with username (email) and new password that already set.



tcc.time.com.my:8449/webphone.jsp.auth

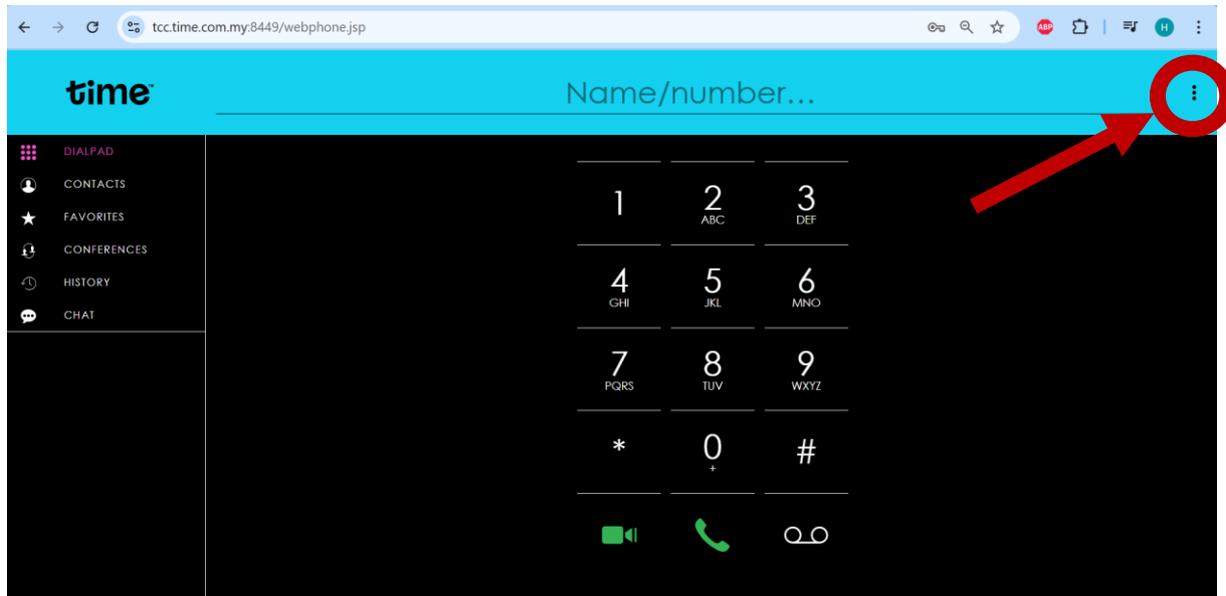
**time**

Login

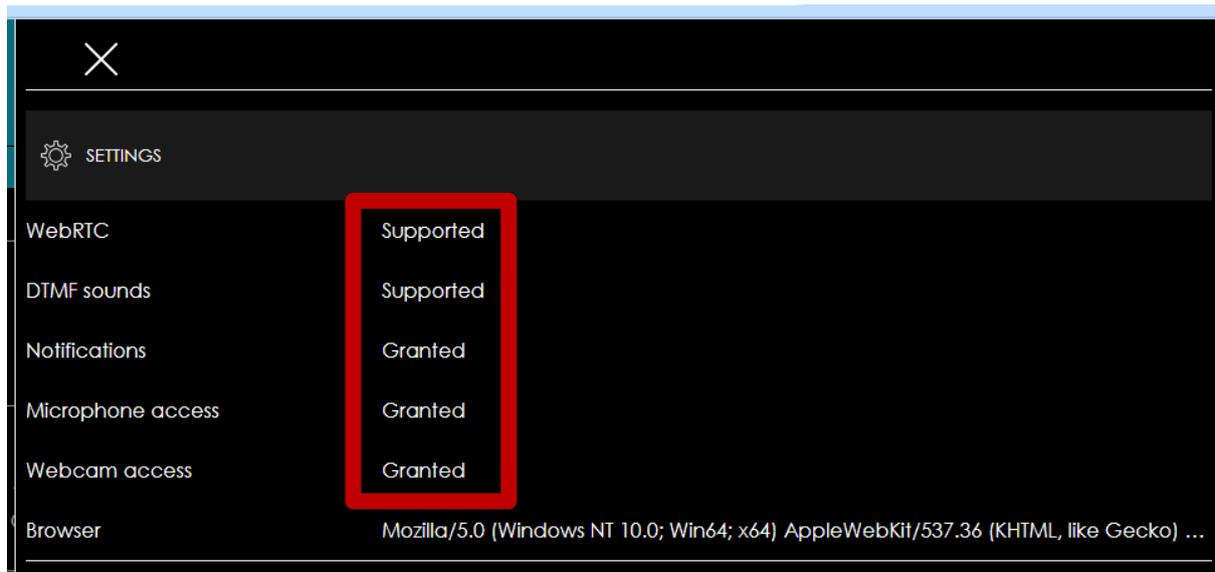
Username

Password

7. Once login successfully, please check the permissions for microphone, speaker and camera is allowed. To check, click on settings (3 dots from the top rights)



8. In the settings, check on the status as above is already granted and supported.



9. Please check if the web permissions has been allowed.

