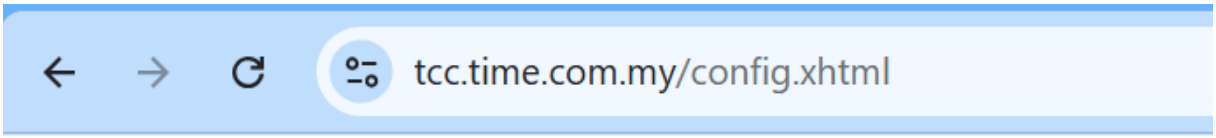
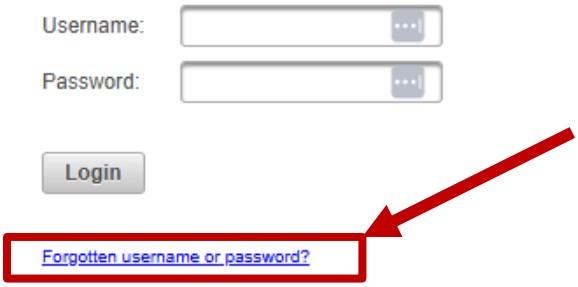
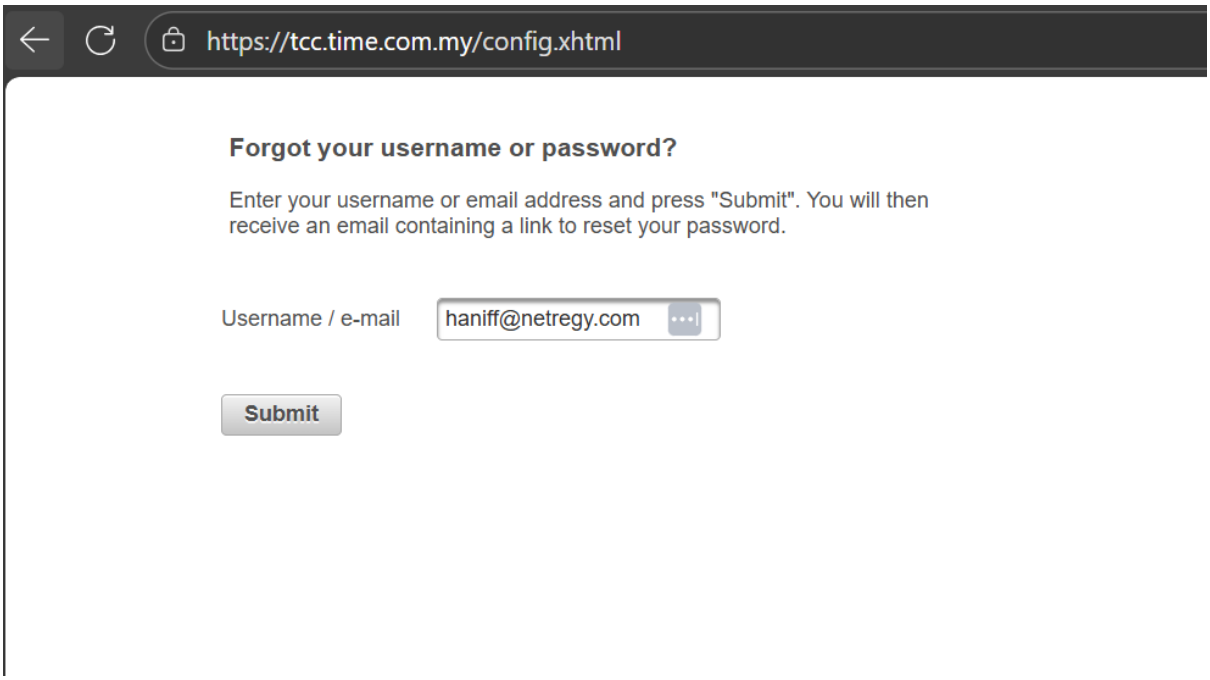
Guide to Login TIME Web phone.

1. For first time user need to reset password. Open Web browser, type https://tcc.time.com.my/config.xhtml. Click on forgotten username or password.

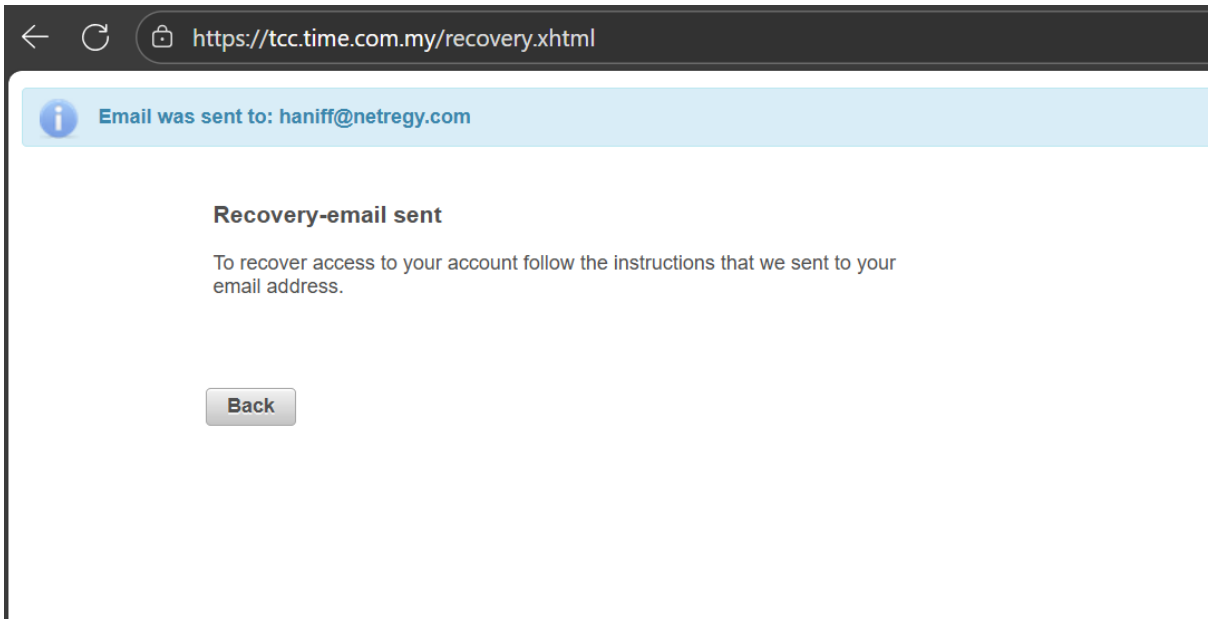




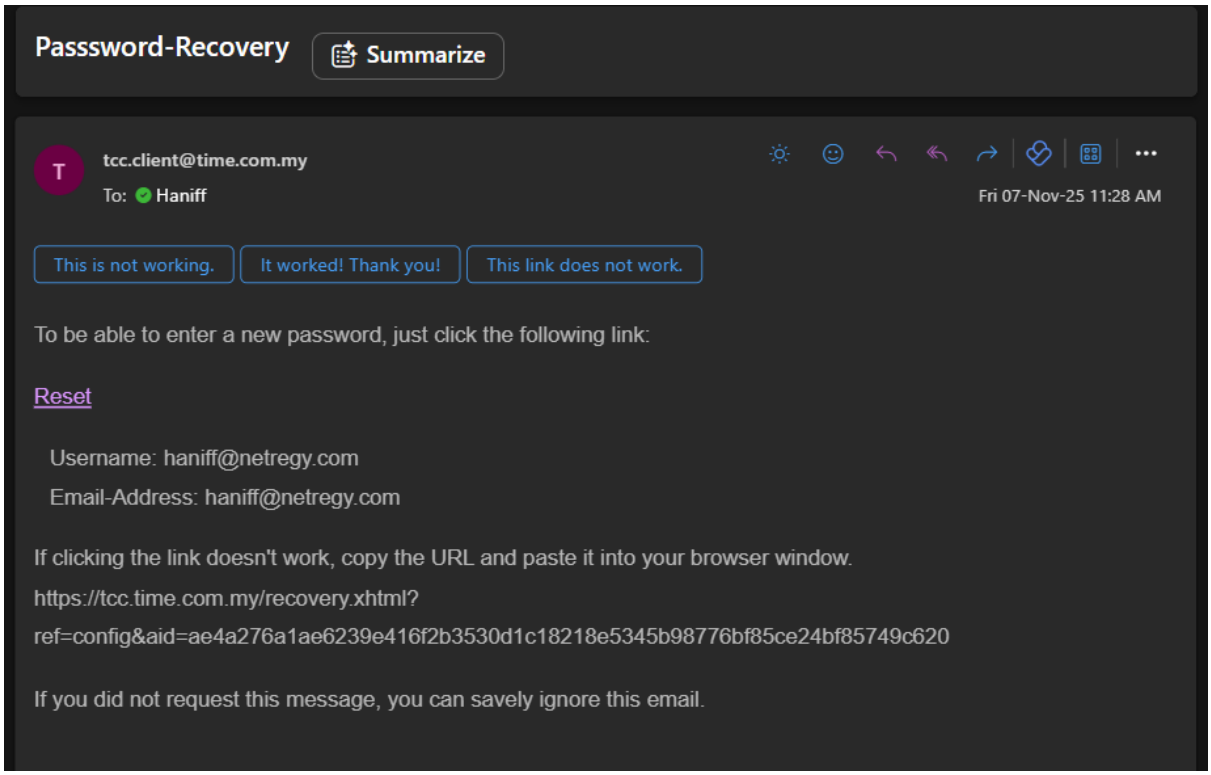
2. Enter email address and click submit. (refer image below)



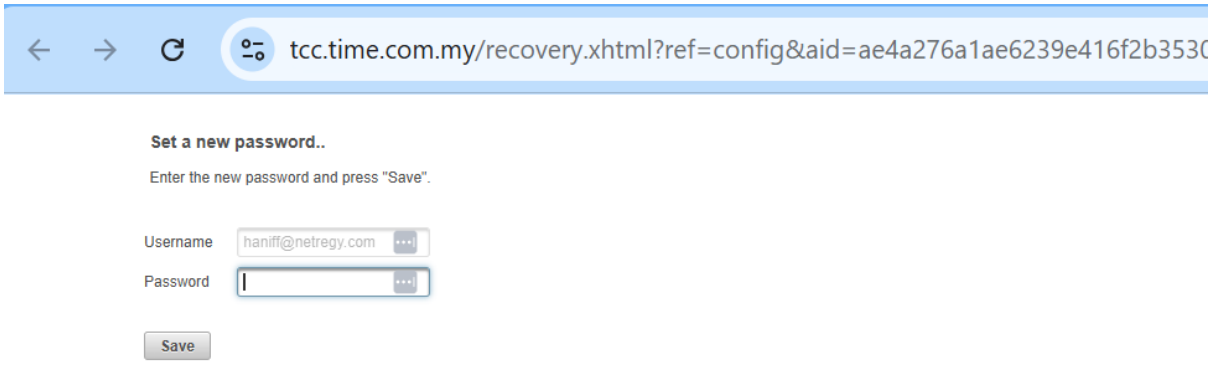
3. A recovery-email will send via email. (refer image below)



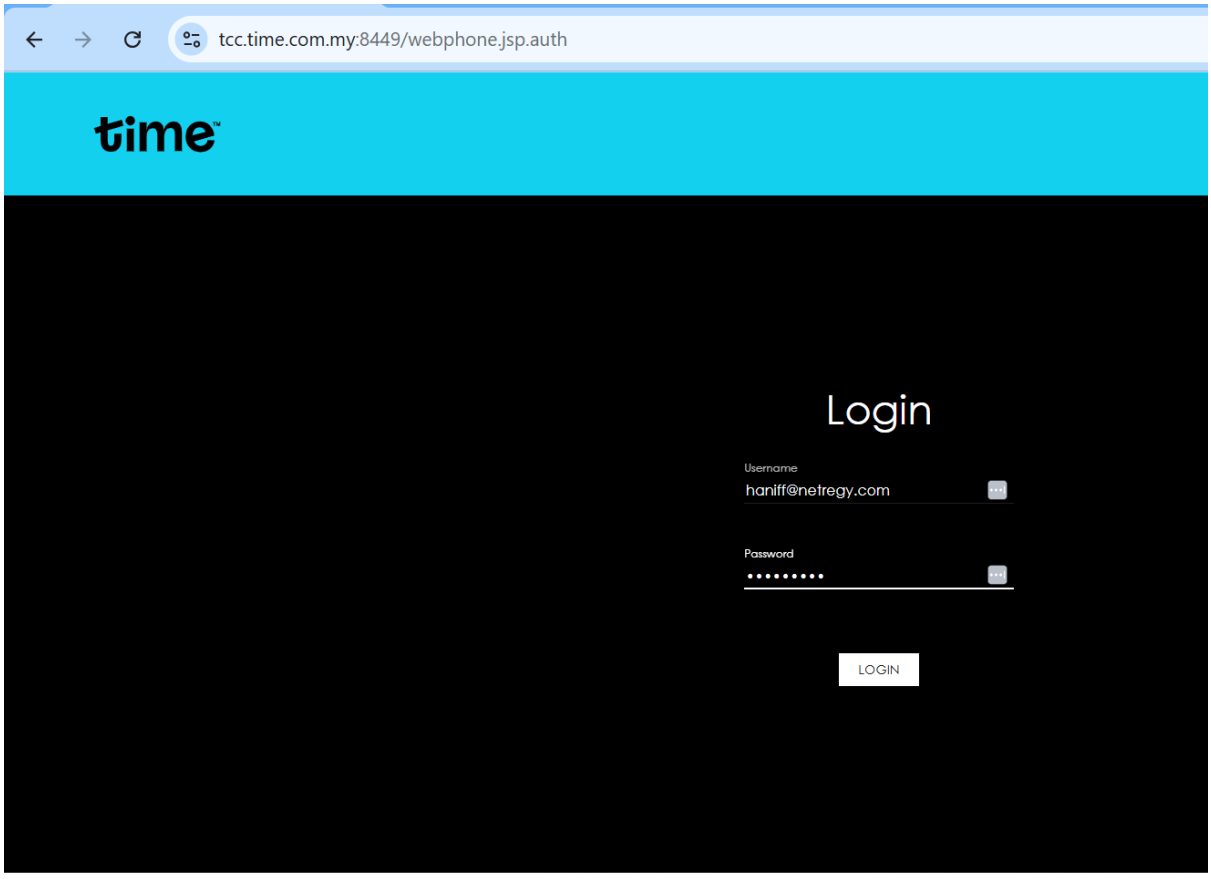
4. Open email and find email from tcc.client@time.com.my. Click on Reset and you will redirect to a web browser. (refer image below)



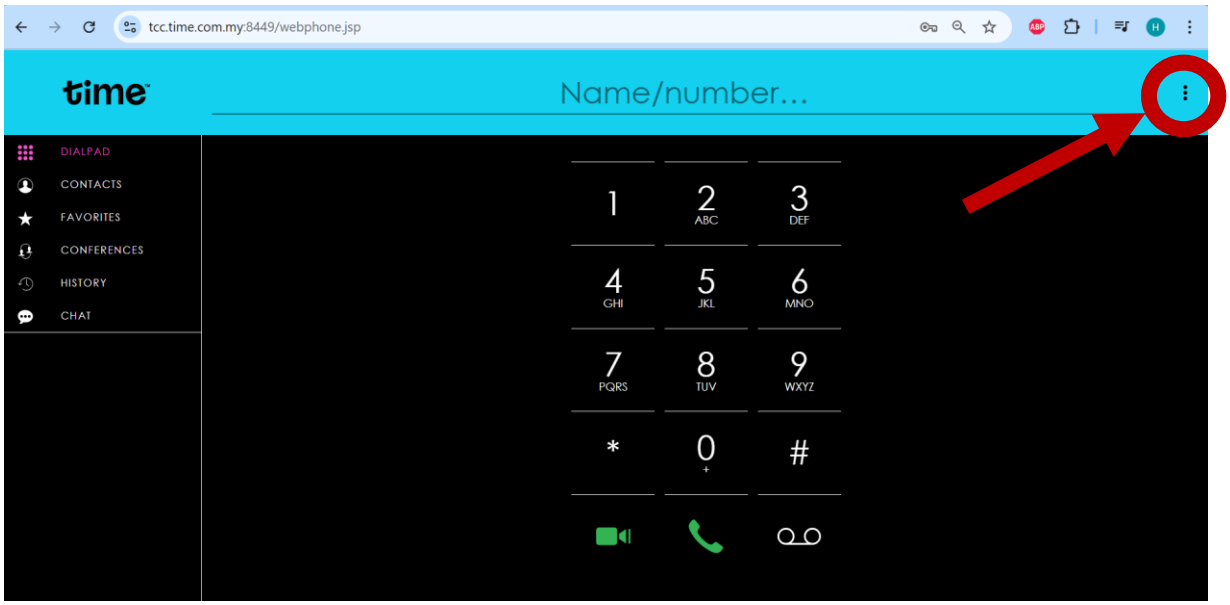
5. Set new password as per requirements below.
   - The minimal password length is 4 and it needs to contain at least one digit, one lower- and one uppercase character but no special characters
   - Click Save.



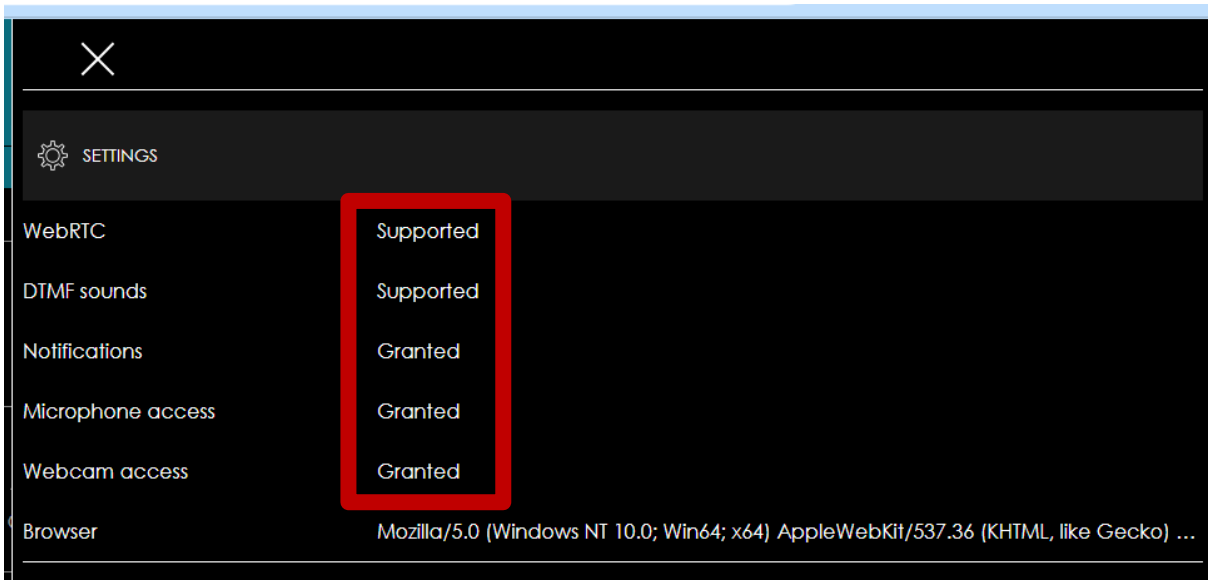
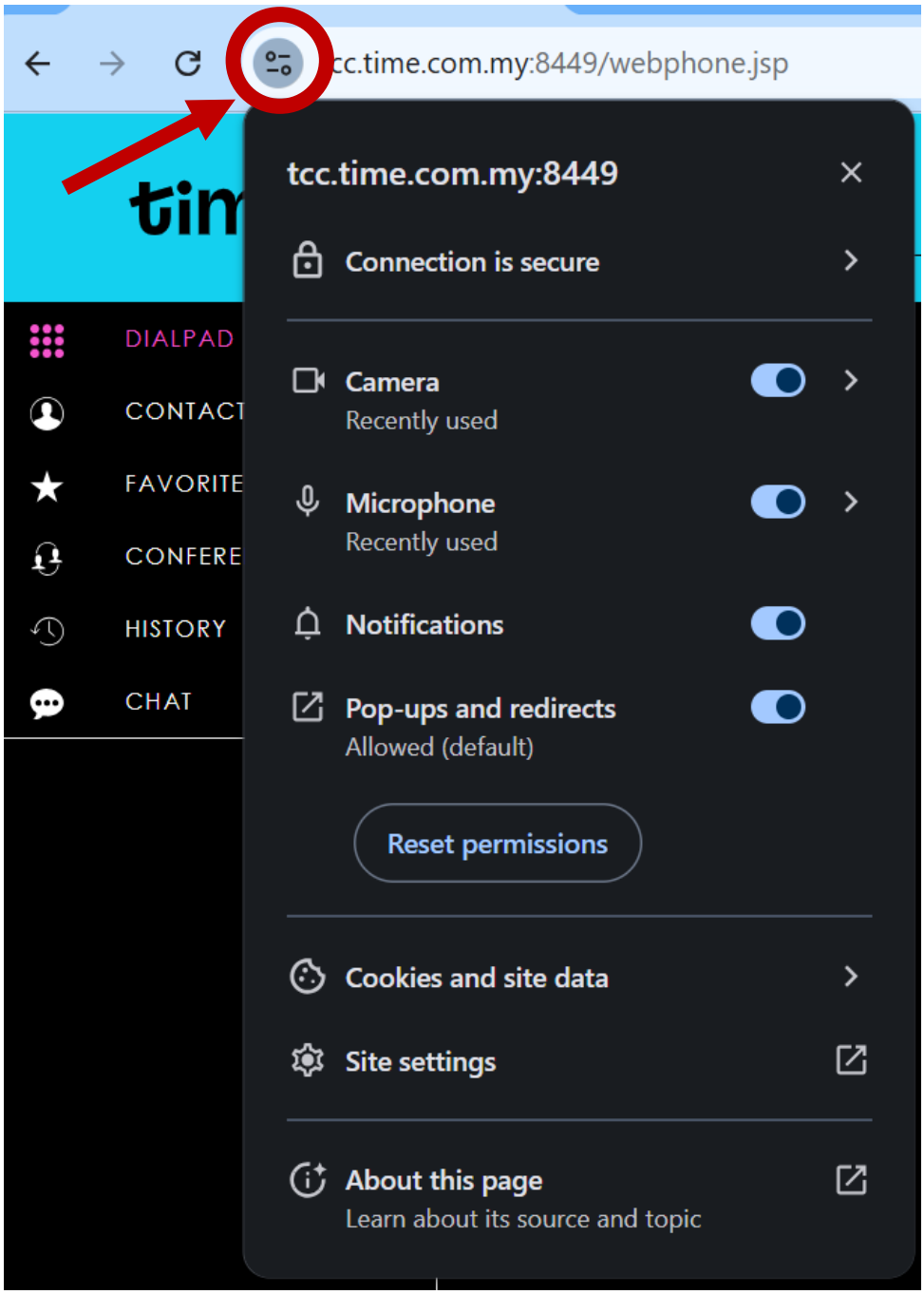
6. Open new link here https://tcc.time.com.my:8449/webphone.jsp.auth. Login with username (email) and new password that already set.



7. Once login successfully, please check the permissions for microphone, speaker and camera is allowed. To check, click on settings (3 dots from the top rights)



8. In the settings, check on the status as above is already granted and supported.



9. Please check if the web permissions has been allowed.